

SPECIFICATION & WARRANTY INFORMATION

WATERTITE®

MOLD & MILDEW-PROOF* WATERPROOFING PAINT SYSTEM

This Document details our Limited Lifetime Waterproofing Warranty and the 5-Year Mold & Mildew-Proof Paint Film Warranty*



* WATERTITE® Mold & Mildew-Proof* Waterproofing Paint contains a mildewcide that prevents growth of mold & mildew on the paint film only.

ZINSSER Co. Inc.

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*The information and recommendations provided in this document reflect ZINSSER's best knowledge on the publication date of this document – **September 13, 2005**. ZINSSER® may revise these recommendations without giving notice to document holders. Contact ZINSSER's Commercial Sales Department (732-469-8100) to determine whether revisions have been made before implementing the recommendations contained in this document.*

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INTRODUCTION

Unlike ordinary waterproofing paint, WATERTITE® Mold & Mildew-Proof Waterproofing system is guaranteed to stop up to 34 lbs of water pressure—that's twice the strength of latex waterproofers. This unique system features an *Ultra Low Odor oil-base formula* that combines a state-of-the-art waterproofing resin, portland cement, and other unique ingredients and mildewcides. It is warranted lifetime for waterproofing in addition to the 5 years mold & mildew-proof* warranty, protecting the dried paint film from mildew & mildew.

Mold & mildew can occur wherever mold (fungi) spores find sufficient moisture and food to grow. Because mold spores are found practically everywhere; and, because many common construction materials--wood, drywall, adhesives and most paint--provide food for mold; eliminating the sources of moisture is the most effective method to prevent it. Mold and mildew causes unsightly stains, generates bad odors, and over time deteriorates the material on which it feeds. The first and best means to avoid mold & mildew is to eliminate sources of moisture through building design, good construction and effective maintenance. However, seasonal fluctuations in temperature and humidity can still cause intervals of dampness sufficient for mold to grow. In this situation the property owner is left with the following choices:

- A. Do nothing
- B. Control the problem by using mold & mildew-proof* building materials.

ZINSSER WATERTITE® Mold & Mildew-Proof* Waterproofing Paint addresses option B -- controlling the problem by using mold resistant paint because ordinary primers and paints can provide a rich food source for its growth.

WATERTITE® Mold & Mildew-Proof* Waterproofing Paint contains an EPA-registered fungicide and proprietary resin that prevent the growth of mold & mildew on the cured paint film while providing a durable and attractive finish. It is washable, resists dirt and stains, and can be tinted to off-whites, pastels and medium colors. Results of laboratory tests and long-term field trials support the conclusion that the use of WATERTITE® provides the property owner a method to significantly reduce the growth of mold & mildew on the paint film itself and thereby preventing stains and reducing odors. ZINSSER® GUARANTEES that the paint film will be free of mold & mildew for 5 YEARS.

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SPECIFICATION for The ZINSSER® WATERTITE® Mold & Mildew-Proof* Waterproofing Paint System

Recommended procedures for long-term waterproofing protection and prevention of mold & mildew on the paint film for interior/ exterior masonry & concrete walls and surfaces.

1.0 SCOPE

- 1.01 This specification defines a system that has a Limited Lifetime Waterproofing warranty from the date of application, when applied to bare masonry & concrete surfaces according to label directions except when leaks are due to settlement cracks or surface deterioration. Additionally, WATERTITE® is backed with a 5-YEAR mold & mildew-proof* warranty protection to the paint film, when two coats are applied according to label directions.
- 1.02 Terminology:
- A. Mold & Mildew - is used synonymously for the more scientific term 'fungus' and refers specifically to fungal organisms and not to stains or discolorations that they may cause.
 - B. Mold & Mildew Stain - visible stains or discoloration caused by mold & mildew on the paint film.
 - C. Antimicrobial - inhibits the growth of odor causing microbes on the paint film (does not protect against food borne or disease-causing bacteria).
- 1.03 Limitations: The system defined by this specification should not be used as a substitute for proper building design, construction or maintenance. The first and best means to avoid mold & mildew growth is to eliminate sources of moisture through building design, construction and maintenance.
- 1.04 The scope of this specification does not encompass requirements for fungal prevention or remediation in health care facilities or other facilities occupied by individuals with respiratory ailments, hypersensitive to mold(s), or with weakened immune systems.
- 1.05 This specification deals only with the specific conditions that may occur on the painted surfaces. The property owner should conduct a thorough investigation of all areas where moisture may collect and support fungal contamination and develop specific plans to correct each situation. Concerns about unseen or structural mold damage should be referred to a mold remediation specialist. (See Appendix A for helpful resources) This WATERTITE® system will not prevent damage or deterioration to substrates and materials below or above the paint film. Specifically, this system will not prevent: a) mold & mildew growth other than on the paint film itself; b) WATERTITE® is not recommended for potable water tanks, cisterns, bird baths or swimming pools, or as a primer or finish on floors subject to foot traffic. The paint recommended in this specification contains an EPA-registered fungicide to inhibit the growth of odor and stain causing bacteria, mold & mildew on the cured paint film. WATERTITE® does not take the place of normal cleaning and disinfecting. This paint does not protect users or others against food-borne or disease-causing bacteria or mold.

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- 1.06 This Model Specification outlines procedures for surface preparation and coating application to decorate and protect interior or exterior, permeable concrete, stucco and masonry substrates. This is achieved by properly preparing the surface and applying two coats of the WATERTITE® Mold & Mildew-Proof* Waterproofing** Paint.

(** Two coats of WATERTITE, applied according to directions, stops 34 lbs. psi of water-pressure as tested per TT-P-1411A).

- 1.07 This specification has been written as a model specification to define the general requirements to successfully waterproof cast-concrete, CMU, stucco, and masonry. As such, it does not anticipate all the variables that may influence the results achieved on a specific application. Contact a Zinsser Representative to obtain a Job-Specific Specification for projects having conditions or requirements not addressed in this Model Specification. This document should not be construed as an extension of a warranty or of any guarantee for the performance of the systems specified. All procedures recommended by product manufacturers must be followed. Property owners and contractors prior to bidding and commencing work should review pertinent Product Information Sheets and Technical Data Bulletins.

- 1.08 Precautions/ Safety Regulations: Removal of lead containing paints and the generation of hazardous waste. It shall be the responsibility of the property owner to determine if surface preparation procedures will generate hazardous waste through the removal of paints containing leaded pigments and/or other regulated heavy metals. If surface preparation procedures involve the removal of paint films containing leaded pigments, the property owner and contractor must act jointly to insure that local, state, and federal regulations governing the generation, storage, transporting and disposal of hazardous materials are complied with. Hazardous discharge should not be allowed to drift onto or be carried onto adjacent property or go down sanitary or storm sewer drains. Workers must be adequately protected. It has been established that inhalation or ingestion of lead is injurious to health.

All safety rules and regulations of product manufacturer, property owners, applicable federal, state and local laws (including OSHA regulations and insurance and underwriter's requirements, where applicable) should be strictly observed by personnel engaged in the storing, handling, use and application of paints, caulks, thinners and solvents specified in this proposal.

2.0 WORKMANSHIP:

- 2.01 All work must be executed by skilled craftsmen, knowledgeable and experienced in their trade, with thorough technical skills and knowledge in the prevention and remediation of fungal contamination.
- 2.02 All cleaners (including bleach), patching compounds, primers, and paints must be used properly and in strict accordance with manufacturer's recommendations. Manufacturer's general guidelines for proper application rates, dilution instructions, re-coat times, etc., shall be followed.

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- 2.03 WATERTITE® Mold & Mildew-Proof* Waterproofing Paint is a two (2)-coat system. On Rough, porous masonry apply both coats at a rate of 75 sq. ft./gal. (7m²). On Smooth, denser surfaces, and on those previously painted, apply the first coat as above. The second coat can be applied at a rate of 100 sq. ft./gal. ((9.3m²). Note: Two coats must be applied to earn our warranty.
- 2.04 All procedures recommended by ZINSSER®- including those detailed on the label directions and the product Technical Data Bulletin- must be followed. In addition, all safety rules and regulations of the property owner, applicable Federal, State, and local laws (including OSHA regulations and insurance and underwriter's requirements, where applicable) must be strictly observed by personnel engaged in the storing, handling, use, and application of bleach, cleaners, and primers.

3.0 MATERIALS:

- 3.01 WATERTITE® Mold & Mildew-Proof* Waterproofing Paint– White or may be tinted to off-whites or pastels or medium colors. Manufactured by: ZINSSER Co. Inc., 173 Belmont Dr., Somerset, NJ 08875, (732) 469-8100.
- 3.02 JOMAX® House Cleaner and Mildew Killer ZINSSER Co. Inc., 173 Belmont Dr., Somerset, NJ 08875, (732) 469-8100
- 3.03 CLOROX® Ultra Bleach, The Clorox Company, Pleasanton, CA 94566-0803
- 3.04 DAP® Concrete Cleaning & Etching Compound, DAP® Products Inc., 2400 Boston Street, Suite 200, Baltimore, MD 21224
- 3.05 Rust-Oleum Pure Strength Cleaner/Degreaser, Rust-Oleum Corp., 11 Hawthorne Pkwy, Vernon Hills, IL 60061.

4.0 WORK REQUIREMENTS

- 4.01 Worker Safety: Workers should wear NIOSH approved respirators for airborne particulate and an acid-gas cartridge for protection when cleaning with bleach. In addition, protective clothing, gloves, and eye protection should be worn as recommended on Material Safety Data Sheets. (See Appendix A for resources for respirators.)

Surface Preparation: Surfaces must be clean, sound and dry at time of application: The following are MINIMUM STANDARDS that should always exist before a coating or sealant is applied. Coating performance is proportional to the degree and quality of surface preparation. The type of Surface Preparation performed is dependent upon the surface conditions and the type of substrate.

STANDARD ONE: - The surface must be clean. All areas to be coated must be clean--free of all dirt, form-release agents, efflorescence, chalky residue, and any other contaminants that are not tightly adhering to the surface that is to be painted.

STANDARD TWO: - The surface must have a profile. All glossy and/or slick surfaces must be dulled prior to painting to insure bonding of new coating. Surfaces can be dulled either by chemical washing and/or mechanical abrasion. Remove all residual powder and dust.

STANDARD THREE: - The surface must be structurally sound. Adhesion of any coating system is only as good as the structure beneath it. Surface conditions to avoid are - crumbling surfaces and efflorescence (see section 4.07).

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If any of these conditions exist, the surface must be made sound by repairing, removal or replacement. To test the condition of a surface, firmly press a strip of duct tape onto the surface and quickly pull it off. If portions of the surface come off with the tape, the surface is not in acceptable condition for painting and must be corrected.

- 4.02 Mold & Mildew-stain and surface cleaning: Clean and kill mold and mildew on the exterior surfaces with JOMAX[®] House Cleaner and Mildew Killer. Shake well before using and follow instructions. Mix in the proper proportions with bleach and water (80% water, 15% bleach and 5 % JOMAX[®]) according to label directions. Test a small area before using. Apply with a tank-type garden sprayer or airless sprayer. Spray surfaces liberally and wait 5 minutes and rinse well. Heavy mildew stains may require a second application
- 4.03 Test Adhesion of existing coatings: If painting over existing coatings be sure that the old paint is adhering tightly. Test the adhesion of existing coatings by cutting a 2" x 2" "X" crosshatch through the existing coating. Then apply 6" strips of duct tape over the "X's", firmly press down and then quickly pull off the tape. If portions of the prior coating come off with the tape, then additional surface preparation must be done before painting. Note: WATERTITE[®] Lifetime Warranty does not apply to previously painted surfaces.
- 4.04 Hand Washing: Previously painted surfaces should be non-glossy and washed using Rust-Oleum Cleaner/Degreaser. Use according to manufacturer label directions.
- 4.05 Power Cleaning With High Pressure Water: Wash & clean concrete & masonry surfaces using appropriate pressure washers and chemicals. To clean with the addition of a chemical cleaner, the power washer should be equipped with chemical injection capability. Higher concentrations of cleaner may be necessary to increase cleaning speed. All chemical residue must be rinsed from the surface. Follow manufacturer label directions for equipment and cleaning chemicals.

CONCRETE & MASONRY SURFACE PREPARATION TECHNIQUES:

- 4.06 Preparing Previously Painted Masonry or Concrete Block: Scrape all loose, peeling and cracked paint off surfaces. Remove any paint that is not tightly adhering. Hand sand all edges of remaining paint film, smooth or buff with right angle grinder and clean by power or hand washing. Patch all irregularities with concrete patching compound (hydraulic cement), then topcoat with 2 coats of the WATERTITE[®] Mold & Mildew-Proof Waterproofing Paint System as directed.
- 4.07 Efflorescence: Known as the white salt deposits on concrete & masonry surfaces. Remove all efflorescence and loose material from the masonry with a wire brush, power brush or pressure washer. You may use a mixture of 10% muriatic acid and water. Please follow label instructions for mixing & handling, then rinse with potable water and let dry. When surface is dry or damp dry, apply 2 coats of Zinsser WATERTITE[®] Mold & Mildew-Proof Waterproofing Paint System as directed.
- 4.08 Preparing a Concrete Slab Prior to Sub Floor Installation: The most difficult aspect of satisfactorily coating a concrete floor is preparing the floor to insure that the coating system will adhere. The following tests should be performed to determine the extent of surface preparation required to insure a successful coating application.

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- 4.09 Test for Curing Compound:¹ Most concrete had a chemical curing agent applied at the time the concrete was poured. Such chemical curing agents frequently prevent adhesion of coatings. Curing compounds must be removed by mechanical abrasion, such as shot blasting.
- 4.10 Test for Grease: The presence of oil or grease will interfere with coating adhesion. Dark and discolored areas often indicate that grease and/or oil has contaminated the surface. Test for contamination by pouring a small amount of water onto the surface. If it beads up, this will indicate that oil and/or grease is present. If grease or oil is present, the surface must be degreased before further surface preparation is performed.
- 4.11 Test for Moisture: There may be moisture in the concrete or moisture vapor may be seeping up through it. Test for moisture by taping, with a duct tape, a 2'x 2' plastic sheet over different areas. Examine the plastic after 24 hours for signs of moisture. If excessive moisture is present, do not apply until the source of the moisture is determined and fixed.² When surface is dry or damp dry, apply 2 coats of Zinsser WATERTITE® Mold & Mildew-Proof Waterproofing Paint System as directed.
- 4.12 The applicator of the coating is responsible for determining whether the concrete or masonry surfaces will hold a coating or not. If glistening is present, then surfaces must be etched or roughed to promote adhesion and allow penetration of coating into the surface. Contractors must also completely remove all existing contaminants and provide a new surface profile feeling like 220-grit sandpaper. If contamination cannot be removed from surface by cleaning or abrasive blasting, then this will probably never allow coating to properly adhere.
- 4.13 Preparing a Concrete Surface By Acid Etching: Remove from the floor any contaminant, including oil and grease. Dampen the floor and apply a solution of 10% muriatic acid and water according to manufacturer label instructions. The acid should bubble vigorously when applied to the concrete surface. Rinse the etched surface with clean water, preferably with a high-pressure washer. If use of a pressure washer is not possible, rinse and remove water a minimum of three times to ensure a complete rinse is obtained. Do not let the acid dry out on the surface.
- 4.14 Neutralizing the pH Level: Household Ammonia or Soda Ash may be added in the rinse to help neutralize the pH level prior to applying the system. Litmus paper should be used to check the pH level of the rinse water. Allow the surface to completely dry then vacuum again to remove fine particles loosened by the acid-etch. **NOTE: DO NOT ALLOW UN-NEUTRALIZED ACID SOLUTION TO FLOW INTO THE SEWER SYSTEM OR GROUND.**
- 4.15 Preparing a Concrete Floor by Shot Blasting: Sweep the floor clean and dispose of dust. Remove from the floor any contaminant including oil and grease. Shot blast to produce a 3 - 4 mil profile on the concrete floor. The shot-blasting machine must be equipped

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1. Curing compounds must be either chemically or mechanically removed prior to coating. Acid etching does not generally remove chemical curing compounds.
 2. Hydrostatic Pressure occurs when a body of water, restricted by any structure, is prevented from flowing along its normal path. The pressure created by this build of water exerts unpredictable amounts of pressure on the concrete itself and any coating that may be attached. This force has the capability of causing failure in a concrete foundation hence a failure in any coating system applied where hydrostatic pressure exists.

with a vacuum system to recover shot and to reduce airborne dust and contaminants. After blasting sweep the floor to remove any shot, dust and loose contaminants. Areas that cannot be reached with the blasting machine must be mechanically abraded by hand held devices to remove curing compound and produce a minimum 3-4 mil profile.

4.16 Dynamic and Non-Dynamic Cracks: Dynamic cracks or joints greater than 1/4" should be filled with appropriate filler/ sealant before the coating is applied. Some crack fillers require a minimum of 24 Hours drying time to become tack free and require 7 days for a full cure. Product cures by reacting with moisture in the air.

4.17 Joints should be filled from the deepest point to the surface.

5.0 COATING PROCEDURES (APPLICATION STANDARDS):

5.01 All equipment used shall meet all safety and regulatory criteria as outlined in Section of this specification. Such conformity will be the sole responsibility of the applicator.

5.02 All containers of paint shall be thoroughly mixed to achieve a complete blending of the entire contents prior to use. Additional stirring of the material shall be repeated as required during application to prevent separation of the pigment and vehicle.

5.03 Isolation of equipment: The supervisor of the work should ensure that all power equipment involved in the project is locked in an off position before work begins and that all connecting pipelines are appropriately isolated.

5.04 Temperature Requirements: No coatings should be applied when the ambient temperature is below that which is specified within the given product or technical data supplied by the manufacturer which are hereby made as part of this specification. Coatings applications should be done only when the surface temperature is more than 5° F. above the dew point. Paint manufacturer's directions for cold weather applications shall be followed explicitly.

5.05 All paint shall be evenly applied in a uniform coat. The finished painting shall show no drips, runs or sagging of materials. All fresh paint shall be protected from blowing dirt or debris until sufficiently dry.

5.06 Film Thickness Requirements: In order to achieve the required DTF (Dry Film Thickness), WATERTITE® must be applied at a rate of 75 sq. ft per gallon for the first coat and at a rate of 100sq. ft per gallon for the second coat.

5.07 The drying and curing of products specified with this proposal is affected by both temperature and humidity. It is the applicator's responsibility to determine the acceptability of temperature, humidity and degree of drying and curing before recoating or putting the facility or equipment into service. Strict adherence to the manufacturer's product labels and product information literature is required.

5.08 Spray Specifications: Three types of spray equipments have been tested and can be used to spray WATERTITE® Mold & Mildew Proof Waterproofing Paint System:

1. **Conventional Binks System** - Tip Size: .110 Carbide 909 2.8mm, Tip Manufacturer: Binks, Gun Manufacturer: Binks, Pressure through conventional system, both at the pump and at the gun: Booth gage 36 psi, Gun tip 10 psi with air consumption from 8 to 22 cfm.

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2. **Airless System #1** - Graco 7000 using a Titan 623 (the new Graco tips will work, also). After spraying the material, the contractor must back brush using a stiff 24" bristle broom.
3. **Airless System #2** - Graco Hydra Max 225. Stalled pressure 3600 psi, 3/8" hose, Gas powered motor, .525 or .527 tip. Also - Wide angle tip size 1237, Spraying pressure must be a constant 3200 psi when trigger is pulled, Take filters out of gun and spray unit prior to spraying. Note: DO NOT cross hatch! This will apply too much material to substrate. Single pass and back roll using a 3/4" nap roller

- 5.09 Clean-Up/Touch-up work upon completion. All spattering of paint material shall be carefully removed from adjoining surfaces. A detailed inspection of paint work shall be made and any unsatisfactory portions shall be touched up or refinished to produce an acceptable job.
- 5.10 The person responsible for the work should also dispose of all used implements of service i.e., empty buckets, rubbish, wash solvents and debris, including discharged sand, resulting from the work. All such trash shall be removed from the premises and disposed of by the painting contractor.
- 5.11 Application of the coating may be made by brush, roller or spray. For spraying instructions, please refer to WATERTITE® spray spec sheet. Spray mist should not be allowed to drift onto adjacent property. Glass gauges, motor tags, labels, etc. must be protected with masking tape and/or paper before painting. All masking must be removed upon completion of the work.

6.0 QUALITY ASSURANCE:

- 6.01 *The property owner should review this specification with all bidders and furnish a copy to each bidder.* Note: This specification can be obtained and also downloaded online via Zinsser website, www.zinsser.com.
- 6.02 *Everyone involved with this project should carefully read this document, all attachments, and product labels prior to use/ application.*
- 6.03 *Estimating Size of Surface Area: It is the joint responsibility of the property owner and contractor to establish the total size of surface area to be covered. Method of application and the porosity of the substrate should be taken into consideration when estimating spread rates. Spread rates for airless application is generally 15% less than for roller application. **The Mold & Mildew protection corresponds directly to the application rate of WATERTITE® Mold & Mildew-Proof Waterproofing Paint System.** Please refer to the attached Technical Data Bulletin for coverage rate.*
- 6.04 Once the job has been scheduled, the Maintenance Supervisor should schedule an inspection routine to insure that each step in the specification is performed. The most important stages of the job when inspection should occur are:
 1. After surface preparation has been completed.
 2. During application of the coating to check wet film thickness. Note: Checking wet film thickness (WFT) is a very useful way to estimate dry film thickness. (Multiply WFT by volume solids = dry film thickness). Please make a note that WATERTITE® must be used as supplied and it should not be thinned.
 3. After the job is completed to approve appearance and clean-up.

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7.0 USER RESPONSIBILITY

- 7.01 It is understood that all parties involved will carefully read this document, all attachments, and the product labels prior to use or application.
- 7.02 Zinsser's liability on any claim, loss or damage arising out of, connected with or resulting from use of products or procedures included in this specification, shall in no case exceed the purchase price allocable to the products of part thereof which give rise to the claim. In no event shall Zinsser Co., Inc. be liable for consequential or incidental damages.

APPENDIX A

Informational Resources Pertinent to Preventing Mold & Mildew

GOVERNMENT RESOURCES

United States
Environmental Protection Agency
Indoor Environments Division
<http://www.epa.gov/iaq/molds/>

Canada
Health Canada
Search on: Fungal contamination in public buildings
<http://www.hc-sc.gc.ca/>

PUBLICATIONS

"Preventing Moisture and Mildew Problems in
Hospitality Industry Buildings"
CH2Mhill and Disney Development
Corporation
Publication can be purchased from:
AHLA - American Hotel & Lodging
Association
www.ahma.com

VENDORS

Health and Environmental. Safety
3M
3M Center, Bldg. 275-6W-01
St. Paul, MN 55133-3275
Respirator Tech. Ass't. 800-243-4630
www.3m.com/market/safety/ohes2

Environmental testing
Air Quality Sciences, Inc.
1337 Capital Circle
Atlanta, Georgia 30067
770-933-0638
www.aqs.com

Moisture Meter
Delmhorst Instrument Co.
51 Indian Lane East
P.O Box 68
Towaco, NJ 07082
(800)222-0638
email: info@delmhorst.com

For further assistance contact:
ZINSSER Marketing Services
173 Belmont Dr.
Somerset, NJ 08875
Email: bullseye@ZINSSER.com
(888) 855-1774

*This is a **SAMPLE DOCUMENT ONLY.***

A Warranty will be issued for specific projects upon request.

The ZINSSER® WATERTITE® Lifetime Waterproofing and 5-Year Mold & Mildew-Proof* Warranty

If product fails to perform as specified within the warranty period and/ or mold and mildew causes appearance of stains on the paint film or deterioration to the paint film within Five (5) years from the date of application, ZINSSER® must be notified and will schedule an inspection. Upon determination of the problem, Zinsser will furnish at no charge **a sufficient amount to apply 2-coats of WATERTITE® Mold & Mildew-Proof* Waterproofing Paint to correct the problem area.** This warranty does not cover mold and mildew that grows due to surface contamination on the surface of the paint film. This warranty does not include labor cost for surface preparation or coating application.

To achieve this Warranty, work must be done in compliance with the WATERTITE® Mold & Mildew-Proof* Waterproofing Paint label directions.

In summary, as a minimum the label directions require:

- Cleaning the surface to remove existing mold & mildew stains and dirt.
- After washing and rinsing the mold and mildewed areas, damaged areas are to be repaired and then primed.
- Application of two (2) coats on rough porous masonry surfaces at a rate of 75 sq. ft./gal (7m2). On smooth denser surfaces apply at a rate of 100 sq. ft./gal (9.3m2). Two coats must be applied to earn our warranty.

This warranty does not cover the labor cost for the original application or any labor associated with correcting any problem areas. Nor does this warranty cover the cost of freight for delivery of replacement supplies. This warranty gives the property owner specific legal rights. Those rights may vary by state.

Performance failure resulting from or related to improper surface preparation or paint application are excluded from warranty coverage. Defects resulting from exposure to abnormal conditions--floods, hurricanes, fires, etc. are excluded from warranty coverage

If the property owner perceives a product defect or performance failure within the warranty period he/she must notify ZINSSER Co., Inc. in writing within thirty (30) days and provide ZINSSER® the opportunity to inspect the job if requested.

ZINSSER CO., Inc.
173 Belmont Drive
Somerset, NJ 08875
(732-469-8100)

Email: ZINSSERPLUS@ZINSSER.com

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Procedures to obtain The WATERTITE® Limited Lifetime Waterproofing Warranty and The 5-Year Mold & Mildew-Proof * Paint Film Warranty.

In order for the property owner to receive the **WATERTITE®** Lifetime Waterproofing Warranty and the 5-Year Mold & Mildew-Proof Warranty, the following procedures must be followed:

- 1) Complete the Registration form on page 13 which includes:**
 - Name and address of property where application is to be performed
 - Contact information of property owner, project manager, and contractor (TBD)
 - Expected starting date of project and warranty requirements

- 2) Fax completed form to Zinsser Commercial Department at (732) 563-9774.**

- 3) After receiving this information, a ZINSSER representative will contact the project manager to review warranty requirements and assign a project number. Critical requirements include:**
 - Confirmation that ALL bidding contractors are being provided a complete copy of the WATERTITE® Specification, which includes the surface preparation procedures and material requirements.
 - Confirmation that ALL bidding contractors will initial and date each page of the specification.
 - Confirmation that a pre-project inspection by the owner or his designate, the project manager and the winning contractor will be performed to insure the integrity of the surface where the WATERTITE® System is to be applied.
 - Confirmation that the project manager will perform periodic inspections during the application to insure the specification is being followed by the winning contractor.
 - Upon completion of the job, the Project Manager will provide Zinsser with an executed verification form complete with original invoices for materials used on the project

Receipt of Project Verification Form and original invoices are required and must be received within 30 days of completion of project to activate warranty coverage. The property owner will receive a registered copy of the limited warranty upon receipt of the verification form and the supporting documents.

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Registration #
This number will be assigned by Zinsser after registration interview is conducted.

WATERTITE® Mold & Mildew-Proof Waterproofing Paint Project Registration Form

Instructions:

In order to register your project for the WATERTITE® 5-Year Limited Warranty please read and complete the following information. Please fax this completed form to Zinsser Commercial Department @ 732-563-9774.

Date: _____

Name and address of the property where the installation is to be performed:

_____		_____	
Project Name		Property Address	
_____		_____	
Floor or Suite	City	State	Zip

Contact information of property owner:

_____		_____	
Contact Person		Email Address	
_____		_____	
Property Owner		Mailing Address	
_____		_____	
City	State	Zip	Phone

Contact information for the project manager:

_____		_____	
Contact Person		Email Address	
_____		_____	
Company		Mailing Address	
_____		_____	
City	State	Zip	Phone

Contact information for the contractor (when available):

_____		_____	
Contact Person		Email Address	
_____		_____	
Company		Mailing Address	
_____		_____	
City	State	Zip	Phone

Contact information for the contractor (when available):

Expected starting date of project: _____

I understand and agree that in order for the property owner to receive the 5 Year Limited Warranty,

- ALL bidding contractors must be provided a complete copy of the WATERTITE® Mold & Mildew-Proof* Waterproofing Paint Specification, which includes the surface preparation procedures and material requirements.
- ALL bidding contractors must initial and date each page of the specification.
- A pre-project inspection must be conducted by the owner or his designate, the project manager and the winning contractor to insure the integrity of the surface where the WATERTITE® System is to be applied.
- The project manager is required to perform periodic inspections during the installation to insure the specification is being followed by the winning contractor.
- The project manager must supply Zinsser with an executed verification form complete with original invoices for materials used on the job within 30 days of completion of the project.

Project Manager signature and date: _____, _____
Project Manager Date

* WATERTITE® Mold & Mildew-Proof* Waterproofing Paint contains a mildewcide that prevents growth of mold & mildew on the paint film only.



The WATERTITE® Mold & Mildew-Proof* Waterproofing Paint Project Verification Form

I, _____, the project manager for _____ (project name) hereby certify that I fulfilled all the required procedures as agreed to on the WATERTITE® Project Registration form dated _____. I am enclosing the original invoices for the materials used on the job that was completed on _____.

I understand that upon receipt of this project verification form and corresponding invoices, Zinsser will issue the WATERTITE® 5-Year Limited Warranty directly to the property owner.

Signature _____

Date _____

**Mail Project Verification Form and Original Invoices within 30 days of project completion to:
ZINSSER Co., Inc., Commercial Department, 173 Belmont Drive, Somerset, NJ 08875**

Questions? Contact Commercial Department @ 732-469-8100

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